



JO STUART

Trainer

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“I have a passion for training others and for improving the client experience”.

People intrigue me. I have always had an interest in how people think and what motivates them. I am a ‘curious explorer’, fascinated by new ideas, concepts, and ways of thinking. I love coming up with out-of-the-box solutions. I have a passion for training others and for improving the client experience, along with education and learning, helping others to see their untapped potential.

Adjusting my training style for different learners and their needs is a skill I have developed from being both a student and a trainer and being able to rephrase in different ways to ensure maximum understanding and retention. Over the years I have trained a wide variety of learner styles, finding ways to educate without diminishing the learner and celebrating their success without being condescending. I can connect and gain trust quickly with my positive disposition and honest nature.

My unique understanding of assessment and learning helped me greatly in my previous role as an instructional designer. My high level of written communication skills allows me to write study guides and learning modules that cover the material in a way that connects the learner to the role they are training for.

Being creative allows me to come up with workarounds to any issues that arise, and I enjoy collaborating to reach a desirable outcome. I am goal-oriented, enjoying the feeling of completion and achievement, and always have

a positive outlook on a situation. I firmly believe there is a silver lining to everything, even if it isn’t always apparent at the time.

I have a Bachelor of Social Sciences from Waikato University, majoring in psychology and education studies, and a post graduate honour in organisational psychology, focusing on staff selection, training and retention. I have also gained qualifications in adult education, literacy and numeracy, and learning design. I am a DISC accredited practitioner and have a genuine interest in psychological testing and profiling.

Jo’s areas of expertise include:

- **Learning development:** Background as an instructional designer, utilising my educational background to create user-friendly learning materials and assessments.
- **E-learning:** Fully automated assessments and online learning package creation.
- **Training:** Strong background in adult education, with a focus on literacy, numeracy and employment skills. Continued self-development.
- **Relationship building:** Ability to see all sides of a situation and help to explain it for greater cohesiveness.
- **Communication:** Proof-reading and editing experience, enjoy communicating messages in multiple ways to ensure maximum understanding and retention.



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